

1. Introduction.

1.1 These Terms of Service (“Terms”) constitute a legally binding agreement between you (“You”, or “Your”, “Student”) and Core AI Limited (“AiCore,” “We,” “Our”). Please read these Terms carefully before signing up for Our courses. “You” and “Student” shall mean all customers of any courses offered by AiCore. YOUR USE OF THE AICORE COURSES SIGNIFIES YOUR AGREEMENT TO BE BOUND BY THESE TERMS EACH TIME YOU ACCESS THE AICORE COURSES. IF YOU DO NOT AGREE TO ANY OF THESE TERMS, DO NOT USE THE AICORE COURSES. You may not use, access, or download the AiCore Courses unless, and by accessing the AiCore courses, you represent and warrant that, you if an individual, are at least 18 years of age, and, accept and agree to be bound by these Terms (or, as applicable, have received the written consent of a parent or guardian to be bound by these Terms).

1.2 AiCore is a specialist school of artificial intelligence and data that provides bespoke courses designed to help You gain technology skills and reduce the risk and uncertainty around obtaining employment.

1.3 Full details of the courses We currently offer are as set out on Our website homepage www.theaicore.com

1.4 We reserve the right to remove or amend the courses and/or their content from time to time.

1.5 You are asked to read these Terms and Conditions carefully and advise us, in writing, if you have any concerns.

2. Price.

2.1 To enable You to access our courses, We have developed bespoke Tuition Plans (‘Plans’).

2.2 Full details of the Plans are as set out on Our website page <https://www.theaicore.com/tuition>

2.3 We reserve the right to vary or remove the Plans from time to time and may require You to pay a deposit to secure a place on a course.

2.4 We reserve the right to ask You to enter into a direct debit arrangement with Us, prior to You commencing the course.

2.5 We reserve the right to charge late payment fees amounting to 10% annually on the outstanding amount.

3. Plans: General Terms

3.1 Our Plans are subject to the following terms unless otherwise agreed upon by a member of the AiCore team.

3.2 You are required to provide Us with such information as we may reasonably require including Your full name, date of birth, residential address, email address and, where appropriate, a copy of Your passport.

3.3 If requested to do so by Us, You agree to provide Us with documentary evidence of your salary (for example, Your last three pay slips, a copy of your contract of employment etc).

3.4 At Our discretion, where We believe it appropriate to do so, We may ask You to provide additional financial or other security including, but not limited to, a personal guarantee in such form and on such terms as We determine.

3.5 We reserve the right to carry out a credit check on Your financial standing.

3.6 You are required to notify Us immediately, in writing, if any of Your information, as specified in Clause 3.2, or as otherwise agreed, changes at any time during Your course and for a period of one year thereafter.

3.7 You are required to notify Us immediately if, for any reason, You cease to become a UK resident and/or become ineligible to work in the UK.

3.8 If, in Our opinion, We have reasonable grounds to believe that You have provided Us with misleading or incorrect information and/or are unsuitable for the course and/or are in breach of any of Your obligations as set out in these Terms and Conditions, We reserve the right to terminate Your participation on the course and the Plan and recover, from You, any loss or damage which We have sustained as a consequence.

3.9 On successful completion of the course, You will be issued a certificate. We reserve the right to withhold the issuing of a certificate where We believe it appropriate to do so.

3.10 Our courses are intended, amongst other things, to increase the potential of Your securing new employment. Participation in any of our courses, however, does not guarantee that You will be able to secure new employment and You acknowledge that this is the case.

3.11 You will have access to live support through the online learning portal, with a limit of up to 72 support requests to be used throughout Your time on the course.

3.12 Any unused support requests will expire upon graduation.

3.13 You have the right to defer cohorts only once whilst enrolled in the programme, and this is subject to approval.

3.14 You will be liable to pay the full tuition amount of your selected learning package unless you make a refund request in writing to the relevant member of Our team within 14 days of your start date.

3.15 Any obligation for AiCore to provide any services to the Student expires within 18 months of the Student starting their course.

3.16 Any obligation for AiCore to provide any services to the Student expires within 3 months of the Student completing the course materials.

3.17 You have the right to cancel the course and/or Plan, without reason and without penalty, within 14 days of entering into an agreement with Us. This agreement will go into effect from the first-class scheduled date of the programme you have registered on. Cancellation must be in writing and the appropriate member of the Our team must be notified through the online learning portal. An exit interview is mandatory upon withdrawal from the programme.

3.18 You are not entitled to a refund of any amount if requested after 14 days or more after your start date. Any request for a refund 14 days or more after your start date is at Our sole discretion.

3.19 You must complete a mandatory quiz to progress at the end of each learning module.

3.20 You are allowed to retake learning module quizzes an unlimited number of times but may be required to wait a fixed amount of time before successive attempts.

4. Additional terms

4.1 On accepting an offer of employment, You must notify Us immediately, in writing, of the name and address of Your new employer, Your commencement date, Your job title and Your base salary. In accepting these Terms and Conditions, You authorise Us to contact Your new employer to verify any of the information which You have provided.

4.2 You warrant that You will give full and proper consideration to an offer of new employment

made by an employer and will not unreasonably decline the same.

5. Data Protection

5.1 We will comply with all relevant data protection legislation (including, without limitation, the General Data Protection Regulation (GDPR)) when We process information about You which is sensitive or personal in nature. We will treat the information provided by You as private and confidential and will take all reasonable steps to ensure that Your data is processed lawfully, fairly, and in a transparent manner and in compliance with data protection law.

5.2 In certain circumstances, We will need to pass information about You on to credit reference agencies and/or partner finance providers in connection with the assessment of Your financial standing generally and, in particular, where You have requested assistance from our partner finance providers. You agree to Us doing this.

5.3 Your attention is drawn to Our use of private information which is set out on Our [Privacy Policy](#).

6. Limitation of Liability

6.1 The following sets out Our entire financial liability to You in respect of all losses, claims, liabilities arising under or in connection with these terms and conditions whether in contract, tort (including negligence) or otherwise

6.1.1 All warranties, conditions and other terms implied by law are, to the fullest extent permitted, excluded.

6.1.2 Nothing in these terms and conditions excludes or limits Our liability for death or personal injury caused by Our negligence.

6.1.3 Subject to the above, Our total liability to You shall be limited to £8,750, being the maximum cost of the course. We shall not be liable to You for any loss of profit, loss of anticipated savings, loss of business, loss of opportunity or any consequential loss or damage however arising.

7 Intellectual Property

8.1 You acknowledge that We retain ownership of the intellectual property rights (including Copyright) in projects and all of the course materials which are provided to You by Us. The course materials are provided to You for Your personal use only. Except as agreed in writing with Us, no part of the course materials may be copied, reproduced, republished, uploaded, sold, licensed or otherwise exploited for any commercial purpose whatsoever.

8. Governing Law

8.1 These terms and conditions and the subject matter shall be construed in accordance with English law and the courts of England shall have exclusive jurisdiction to settle any dispute or claim arising.

Important information

In applying for a course and in choosing a Plan, You agree that you have sufficient funds to enable You to complete the course and to abide by any financial obligations (including repayment) entered into with Us. If you are in any doubt, we recommend that You seek appropriate advice.

You agree that you have read, understood and have accepted these terms and conditions prior to proceeding with the course and/or the Plan.

You acknowledge that you have been given full and proper opportunity to consider the Course and/or the Plan, including the opportunity to ask any relevant questions. This version is correct as of October 2022. We reserve the right to make amendments to these Terms and Conditions without notice as business needs dictate.